

Summary Report

Survey: Are you ready to work remotely?

Can you send a fax?



Value	Count	Percent %
Yes	61	62.2%
No	37	37.8%

Statistics	
Total Responses	98

Can you create a quotation, change it into PDF and email it to your customer?



Value	Count	Percent %
Yes	88	89.8%
No	10	10.2%

Statistics	
Total Responses	98

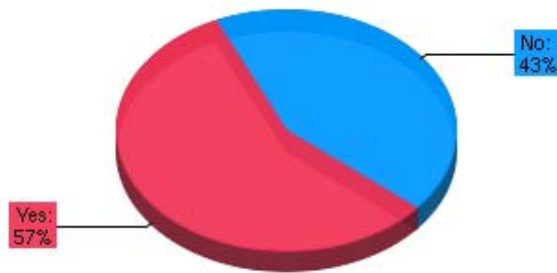
Can you transfer funds through your corporate bank account?



Value	Count	Percent %
Yes	80	81.6%
No	18	18.4%

Statistics	
Total Responses	98

Does the invoice you emailed to your customer have a signature on it?



Value	Count	Percent %
Yes	56	57.1%
No	42	42.9%

Statistics	
Total Responses	98

Do you have an ATM card that has the Cirrus or Maestro logo on it?



Value	Count	Percent %
Yes	66	67.3%
No	32	32.7%

Statistics	
Total Responses	98

No	32	32.7%
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Do you have a PayPal account?



Value	Count	Percent %
Yes	64	65.3%
No	34	34.7%

Statistics	
Total Responses	98

Do you use Google Chrome?



Value	Count	Percent %
Yes	71	72.4%
No	27	27.6%

Statistics	
Total Responses	98

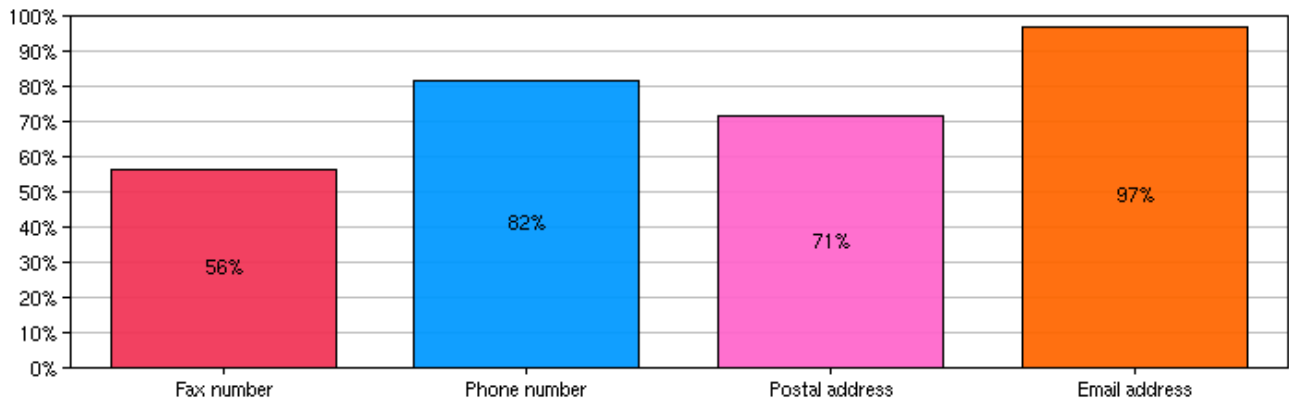
Do you know how to connect your notebook to your mobile phone and share its 3G connection?



Value	Count	Percent %
Yes	69	70.4%
No	29	29.6%

Statistics	
Total Responses	98

Check the items that can be found on your website:



Value	Count	Percent %
Fax number	55	56.1%
Phone number	80	81.6%
Postal address	70	71.4%
Email address	95	96.9%

Statistics	
Total Responses	98

Let's assume that you have to bill your customer on a yearly basis. Who generates the invoice for next year's renewal?



Value	Count	Percent %
You	90	91.8%
Your customer	8	8.2%

Statistics	
Total Responses	98

Imagine that you've just lost your notebook. Can you resume operations within the next 4 hours without interruptions such as loss of emails or important files?



Value	Count	Percent %
Yes	57	58.2%
No	41	41.8%

Statistics	
Total Responses	98

Do customers visit you at your office?



Value	Count	Percent %
Yes	31	31.6%
No	67	68.4%

Statistics	
Total Responses	98

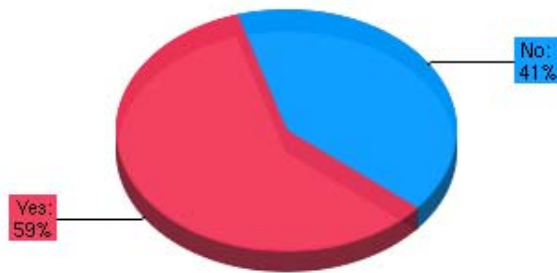
A customer wants to make a payment to your company, do you ask them to deposit payment on their own?



Value	Count	Percent %
Yes	76	77.6%
No	22	22.4%

Statistics	
Total Responses	98

Do you know what 'group messages by conversation' means?



Value	Count	Percent %
Yes	58	59.2%
No	40	40.8%

Statistics	
Total Responses	98

Has your email been down in the past 30 days?



Value	Count	Percent %
Yes	7	7.1%

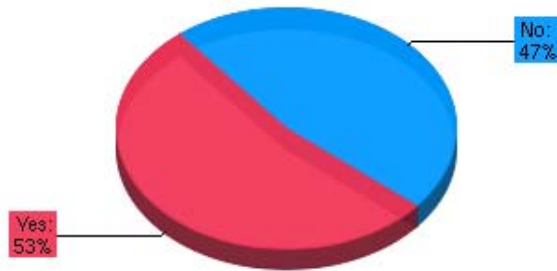
Statistics	
Total Responses	98

No

91

92.9%

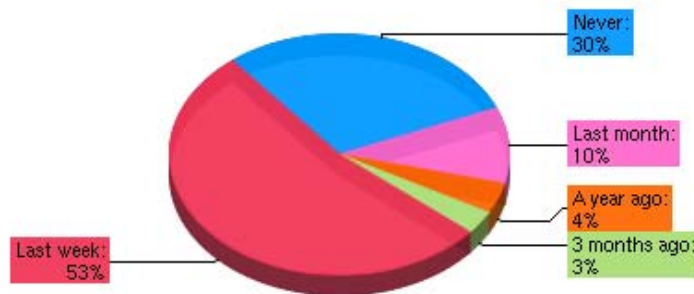
Does your mailbox have 10GB worth of space?



Value	Count	Percent %
Yes	52	53.1%
No	46	46.9%

Statistics	
Total Responses	98

When was the last time you sent out an email to all your customers?



Value	Count	Percent %
Last week	52	53.1%
Last month	10	10.2%
3 months ago	3	3.1%
A year ago	4	4.1%
Never	29	29.6%

Statistics	
Total Responses	98
Sum	9.0
Average	3.0
Max	3.0